

Palletways support 3,000km re-location across Europe



Background

In October 2019 a resident from Komarno, south-west Slovakia, Štefan Škuliba was planning to re-locate to Malaga in southern Spain with his partner to start an ecological permaculture farm. Štefan was presented with the challenge of moving his personal belongings, including; gardening tools, kitchen appliances, clothes, electronic equipment and furniture almost 3,000km across Europe. He explored the option of using a traditional removal company, but all companies refused to help.

The brief

Štefan required an industry-leading logistics operator which offered a full range of transport services. Palletways was well-positioned, having developed a strategic network of more than 400 depots and 20 hubs, covering 24 European countries which includes Palletways Hungary.

The network launched its Hungarian operation in November 2018 offering a full range of domestic and international services including a domestic next day Premium service, Economy service, AM delivery, all with full Track and Trace.

Our solution

Speaking about the move, Štefan Škuliba said, "I found Palletways provided an incredibly high level of customer service, showing a willingness to answer all of my questions with patience and they dealt well with my personal requests. It was a relief to know that my package was in safe hands as it travelled across Europe. Palletways offer a reasonable price for such a high-quality service and I plan to make use of the network across Europe in the future.

Ron Neggers, Group Development Director at Palletways Group, "We were delighted to support Štefan with his move as we are normally delivering goods around Europe for business not individuals. In planning the operation, we spent time talking to Štefan about the route his possessions would take through our network and we dealt with any worries or concerns he had. We used two of our pallets for the move and started the journey at Palletways Hungary's central hub near Budapest. As the pallets moved across Europe, we kept Štefan updated on progress."

for more information

Palletways

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Palletways
We Deliver

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